**User stories**

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| **As a(n)...** | **I want too...** | **so that...** |
| Client | Take loans | I can have more money to spend. |
| Client | View exchange rates | I can decide on managing funds. |
| Client | Add/Withdraw funds from accounts | I can control my balance upon need. |
| Client | Transfer funds to other accounts while automatically convert to new currency when needed | Transfer to people or pay for services/products. |
| Client | View current account situation | I can make future financial decisions. |
| Client | View transaction history | I can make sure no mistakes were made. |
| Client | Close/open new accounts in any currency | I can create savings accounts and have multiple currencies on hand |
| Client | Close bank account | I am no longer part of this banking system |
| Client | Change password/telephone/email | Manage my personal data |
|  |  |  |
| Staff | Accept new client registration requests | A new client can use our banking system |
| Staff | View client data | Contact a customer in case an action is needed |
| Staff | Change client password | A client can continue using his account in case he forgets his previous one. |
| Staff | Accept client loans | A customer has more money to spend |
| Staff | View exchange rates | They can make financial advice to the clients |
|  |  |  |
| Manager | Can do all of the functions that staff can do | All of the above from staff |
| Manager | Close the server | The software is stopped in case it is needed |
| Manager | Create/delete staff accounts | Manage the employee accounts |
| Manager | Edit/view exchange rates | Set exchange rates according to the current prices |